

# Grooming Authorization

## **Page 1 – Grooming Authorization**

1) I understand that Paws in Paradise reserves the right to deny service to any pet that they feel may be harmful to their staff and/or other pets in their facility. This includes, but is not limited to being aggressive, anti-social, overly active, overly anxious, or physically ill.

2) **Vaccinations** – I attest that my pet(s) is fully vaccinated against rabies, bordatella, and DAPP. I will also provide Paws in Paradise with a vaccination certificate(s) verifying the update of these vaccinations. If I cannot provide verification, or provide fabricated records, I will take responsibility for any medical bills that the facility may incur for my pet injuring any staff member and any other fees that may occur.

3) **Emergency Care** – If, in my absence, my pet should become injured, or ill, or is otherwise deemed necessary by Paws in Paradise that veterinary assistance is required: I authorize Paws in Paradise to contact, or take my pet to the most readily available certified veterinarian or animal hospital for treatment. I also acknowledge that I am responsible for all charges with respect to such veterinary care.

4) **Flea & Tick** – I attest that my pet(s) is using flea/tick protection and does not carry fleas or ticks. If I am mistaken and my pet(s) does have fleas/ticks or gets fleas or ticks due to lack of protection, Paws in Paradise will deem it necessary to give my pet a flea or tick treatment. I will take full responsibility for all additional cost associated with the service.

5) **Pickup** – I acknowledge that Paws in Paradise's is not a holding facility for my pet and that I am responsible for picking up my pet within 30 minutes from receiving a call for pickup, whether the call is answered or not. If my pet is not picked up within the given time frame, I will be subject to Paws in Paradise's daycare rates. Unless my dog is registered for daycare, they will remain in a cage until pickup.

6) **Authorized Pickup**– I must be able to provide a valid identification before picking up my pet upon request. The owner must be the person picking up the pet unless otherwise specified ahead of time. I will provide the full name of the individual and alert them to bring Identification for the pickup.

7) **Abandonment**- I acknowledge if I do not pick up my pet(s) by 3:00pm of the next day after the agreed upon service, and have no other instructions have been received by Paws in Paradise, a certified letter will be sent regarding the animal's abandonment. I will then have up to 3 days to pick up my pet(s) or contact Paws in Paradise on an alternative arrangement. Otherwise the pet(s) is deemed abandoned and the Center for Animal Care will be called in to receive the pet(s). This does not relieve me of any contractual liability for any treatments, boarding, or care furnished by Paws in Paradise. All incurred charges should be immediately paid in full or charged to my credit card.

8) **Cancellations** – I acknowledge that all cancellations should be made 24 hours prior to the scheduled service. In circumstances for frequent NO SHOWS or late cancellations, I understand that I may be asked to leave a nonrefundable deposit in order to schedule any future appointments with Paws in Paradise.

9) **Late Fees** – I acknowledge Paws in Paradise books my appointment on a schedule and that being late will cause the groomer to become backed up. Therefore I will make my best effort arrive to my appointment on time. I also understand that I may be subject to a late fee of \$5.00 per 15 minutes or turned away under the discretion of Paws in Paradise and the groomer.

**Page 2 – Grooming Authorization**

10) **Fix up** – I understand that Paws in Paradise allows 1 week for fix ups that I may request in the event I am not able to pick up my pet from grooming or want something specific changed. Keeping in mind that it is easier to take hair off as opposed to putting in back on. Please speak to the groomer before deciding to cut the hair too short.

11) **Matting** – I understand that the subject of any pet that comes in with matting should be discussed with the groomer prior to the grooming session. The groomer will help to discuss the best course of action for the pet. If the groomer feels that de-matting the pet may be too painful for the pet, they will let me know that the only course of action will be to shave down the pet. I also understand that mats close to the skin in which clippers cannot get under will take additional time for the groomer to shave down and I may still incur de-matting fees. I also understand that Paws in Paradise will be as careful as possible in clearing the mats, but because of the nature of the issue, it can be very painful for the pet and accidental injuries may occur. I will not hold Paws in Paradise and their groomers liable in any way.

12) **Information** – I certify to Paws in Paradise the accuracy of all information given about my pet(s) and that any changes in information is my sole responsibility and should be provided to Paws in Paradise in a timely manner. This applies to all paperwork given by the owner to Paws in Paradise and not restricted to this specific authorization.

13) **Credit Card** – I acknowledge that leaving my credit card on file will allow Paws in Paradise to charge for services rendered. Paws in Paradise and their employees shall keep all information confidential and under no circumstance unlawfully reveal any information to a third party unless warranted by law.

14) **Pictures** – I waive any claims for the use of my pet’s images for media or promotions

15) **Agreement** – By signing below, all terms and conditions of this agreement thereof shall be binding between the owner of the pet(s) stated on the enrollment form and Paws in Paradise for all services performed today and in the future.

Dog’s Name: \_\_\_\_\_ DOB: \_\_\_\_\_  
Dog’s Name: \_\_\_\_\_ DOB: \_\_\_\_\_  
Dog’s Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Agree and Accepted,

Print Name: \_\_\_\_\_ Date: \_\_\_\_\_

Signature: \_\_\_\_\_